



HTC S621 Easy Email Setup (For ISP (Rogers.com, Telus.net, Videotron.ca) e-mail service)

ATTENTION: Yahoo email requires paid subscription to premium service (Yahoo! Mail Plus)

Rogers makes setting up your wireless e-mail service quick and easy. Before beginning, please ensure you have everything you need to begin enjoying the time-saving benefits and convenience of sending and receiving wireless e-mail on the go.

Wireless E-mail Checklist:

☒ E-mail-capable wireless device ☒ E-mail Plan ☒ ISP-based E-mail Address

STEP 1 Insert the SIM card and the battery into your wireless device

- Charge your device for 20 minutes

STEP 2 Turn on your wireless device

- Ensure EDGE or GPRS appears on screen (indicates device is connected to the Rogers wireless network)

STEP 3 Set up your wireless e-mail service

- Follow these steps for [ISP e-mail](#):
 1. Press **Start** and scroll to **Messaging**.
 2. Select **New Account**.
 3. Under Your e-mail provider, select Other (**POP3/IMAP**).
 4. Enter your name.
 5. Enter your ISP e-mail address (example: [user@rogers.com](#)).
 6. Check the box that says **Attempt to obtain e-mail settings from the Internet** and select **Next**.
 7. In the Auto Setup screen, wait until the status changes from **Connecting** to **Finished** and select **Next**.
 8. Enter your e-mail user name.
 9. Enter your password.
 10. Leave **Domain** blank.
 11. Check **Save password**, so you don't have to enter it every time you check e-mail and select **Next**.
 12. Make sure that **Server Type** is set to **POP3** and select **Next**.
 13. Depending on the ISP email you are setting up, enter the following settings:
 - a. For Rogers:
 - I. Make sure that **Incoming Server** is set to **pop.broadband.rogers.com**.
 - II. Where it says, **Require SSL connection**, select **No** (uncheck box).
 - III. Make sure **Outgoing Server** is set to **smtp.rogerswirelessdata.com**
 - IV. Where it says, **Outgoing server requires authentication**, select **No** (uncheck box).
 - b. For Yahoo:
 - I. Make sure that **Incoming Server** is set to **pop.yahoo.ca**
 - II. Where it says, **Require SSL connection**, select **No** (uncheck box).
 - III. Make sure **Outgoing Server** is set to **smtp.rogerswirelessdata.com**
 - IV. Where it says, **Outgoing server requires authentication**, select **No** (uncheck box).

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c. **For Telus:**

- I. Make sure that **Incoming Server** is set to **pop.telus.net**.
- II. Where it says, **Require SSL connection**, select **No** (uncheck box).
- III. Make sure **Outgoing Server** is set to **smtp.rogerswirelessdata.com**
- IV. Where it says, **Outgoing server requires authentication**, select **No** (uncheck box).

d. **For Videotron:**

- I. Make sure that **Incoming Server** is set to **pop.videotron.ca**.
- II. Where it says, **Require SSL connection**, select **No** (uncheck box).
- III. Make sure **Outgoing Server** is set to **smtp.rogerswirelessdata.com**
- IV. Where it says, **Outgoing server requires authentication**, select **No** (uncheck box).

14. Change preference settings (ie: how often e-mail should be checked) as appropriate and select **Next**.

15. Select **Finish**.

16. Select **Yes** to confirm that you would like to download mail for this new account now.

STEP 4 Send e-mail on the device

- On your device, select **Menu**, then select **Send / Receive**

Need Help?

For free 24/7 technical support:

1 866 931-DATA (3282)

For online help, FAQs & user guides:

www.rogers.com/techsupport

For device-specific instructions:

Refer to your device's user guide

Wireless e-mail service requires an e-mail-capable wireless device activated on the Rogers Wireless network and a subscription to an E-mail Plan. For more information, visit www.rogers.com/wirelessemail.

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