



## HTC TyTN Easy Email Setup (For ISP (Rogers.com, Telus.net, Videotron.ca) e-mail service)

**ATTENTION:** Yahoo email requires paid subscription to premium service (Yahoo! Mail Plus)

Rogers makes setting up your wireless e-mail service quick and easy. Before beginning, please ensure you have everything you need to begin enjoying the time-saving benefits and convenience of sending and receiving wireless e-mail on the go.

### Wireless E-mail Checklist:

E-mail-capable wireless device    E-mail Plan    ISP-based E-mail Address

#### STEP 1      **Insert the SIM card and the battery into your wireless device**

- Charge your device for 20 minutes

#### STEP 2      **Turn on your wireless device**

- Ensure EDGE or GPRS appears on screen (indicates device is connected to the Rogers wireless network)

#### STEP 3      **Set up your wireless e-mail service**

- Follow these steps for [ISP e-mail](#):
  1. On your pocket pc, press **Start** and scroll to **Messaging**.
  2. Select **Menu -> Tools -> New Account**
  3. Enter your e-mail address (i.e. [user@rogers.com](#)).
  4. In the Auto Setup screen, wait until the status changes from **Connecting** to **Completed** and select **Next**.
  5. Enter your name and e-mail user name.
  6. Enter your password.
  7. Check **Save password**, so you don't have to enter it every time you check e-mail and select **Next**.
  8. Make sure that **Server Type** is set to **POP3** and select **Next**
  9. Depending on the ISP email you are setting up, enter the following settings:
    - a. For Rogers:
      - I. Make sure that **Incoming Server** is set to **pop.broadband.rogers.com**.
      - II. Make sure **Outgoing Server** is set to **smtp.rogerswirelessdata.com**
      - III. Leave Domain blank
    - b. For Yahoo:
      - I. Make sure that **Incoming Server** is set to **pop.yahoo.ca**
      - II. Make sure **Outgoing Server** is set to **smtp.rogerswirelessdata.com**
      - III. Leave Domain blank
    - c. For Telus:
      - I. Make sure that **Incoming Server** is set to **pop.telus.net**.
      - II. Make sure **Outgoing Server** is set to **smtp.rogerswirelessdata.com**
      - III. Leave Domain blank

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d. For Videotron:

- I. Make sure that **Incoming Server** is set to **pop.videotron.ca**.
- II. Make sure **Outgoing Server** is set to **smtp.rogerswirelessdata.com**
- III. Leave Domain blank

10. Select Options

11. Select how often you want to receive your e-mail and ensure **Connection : The Internet** and select Next

12. Where it says, **Require SSL connection**, select **No** (uncheck the box)

13. Where it says, **Outgoing server requires authentication**, select **No** (uncheck box) and select Next.

14. Select **Get message headers only** and check **Include 2kb of message body** (recommended)

15. Select **Finish**.

16. Select **Yes** to confirm that you would like to download mail for this new account now.

### **STEP 4      Send e-mail on the device**

- On your device, select **Menu**, then select **Send / Receive**

### Need Help?

**For free 24/7 technical support:**

**1 866 931-DATA (3282)**

**For online help, FAQs & user guides:**

[www.rogers.com/techsupport](http://www.rogers.com/techsupport)

**For device-specific instructions:**

**Refer to your device's user guide**

Wireless e-mail service requires an e-mail-capable wireless device activated on the Rogers Wireless network and a subscription to an E-mail Plan. For more information, visit [www.rogers.com/wirelessemail](http://www.rogers.com/wirelessemail).

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