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## MOTOMANUAL

V635
GSM

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## Getting Started

> CAUTION: Before using the phone for the first time, read the Important Safety and Legal Information included in the gray-edged pages at the back of this guide.

## About This Guide

This guide describes the basic features of your Motorola wireless phone.

## Optional Features

This label identifies an optional network, SIM card, or subscription-dependent feature that may not be offered by all service providers in all geographical areas. Contact your service provider for more information.

## Optional Accessories

This label identifies a feature that requires an optional accessory.

## Installing the SIM and Memory Cards

Caution: Do not bend or scratch your SIM or memory cards. Avoid exposing your cards to static electricity, water, or dirt.

## Installing a SIM Card

Your Subscriber Identity Module (SIM) card contains your phone number, service details, and phonebook/message memory.

1


3


2


4


## Installing a Memory Card

You can install a memory card in your phone to store more multimedia files such as audio clips, pictures, and video clips.

Note: If you install the memory card when your phone is turned on, you might have to turn the phone off and on again before you try to use the card.

## Action

1 Hold the phone with the antenna facing away from you. Insert your fingertips between the faceplate and the metal trim piece and use your fingertips to pull the metal trim Insert
fingertips here.

with fingertips. piece off the phone.
2 Press the card in until it clicks into place.


3 Slide the metal trim piece back into place.
To select a memory card as your storage device, see page 14.

## Battery Tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

- Always use Motorola Original ${ }^{\text {TM }}$ batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.
- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place, such as a refrigerator.
- Never expose batteries to temperatures below $-10^{\circ} \mathrm{C}$ ( $14^{\circ} \mathrm{F}$ ) or above $45^{\circ} \mathrm{C}$ ( $113^{\circ} \mathrm{F}$ ). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.

> Contact your local recycling center for proper battery disposal.

Warning: Never dispose of batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the "Safety and General Information"section included in the gray-edged pages at the back of this guide.

## Installing the Battery

 Motorola Original batteries and accessories.1


2


3


## Charging the Battery

New batteries are shipped partially charged. Before you can use your phone, install and charge the battery as described below. Some batteries perform best after several full charge/discharge cycles.

## Action

1 Plug the travel charger into the bottom of your phone.


2 Plug the other end of the travel charger into the appropriate electrical outlet.
3 When your phone indicates Charge Complete, remove the travel charger.

Tip: You can safely leave the travel charger connected to your phone after charging is complete. This will not damage the battery.

## Turning Your Phone On

## Action

1 Press and hold बه for a few seconds or until the display turns on.


2 If necessary, enter your SIM card PIN code and press the OK key to unlock the SIM card.

Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your phone displays SIM Blocked.
3 If necessary, enter your 4-digit unlock code and press the OK key to unlock the phone.

## Adjusting Volume

Press up or down on volume keys to:

- increase or decrease
 earpiece volume during a call
- turn off an incoming call alert
- increase or decrease the ringer volume setting when the home screen is visible

Tip: At the lowest volume setting, press the down volume key once to switch to vibrate alert. Press it again to switch to silent alert. Press the up volume key to cycle back to vibrate alert, then ring alert.

## Making a Call

| Press |  | To |
| :--- | :--- | :--- |
| 1 | keypad keys | dial the phone number |
| 2 | ( | make the call |
| 3 | 家 | end the call and "hang up" the <br> phone when you are finished |

## Answering a Call

When you receive a call, your phone rings and/or vibrates and displays an incoming call message.

If Open to Answer is On, open the phone to answer the call.

Tip: To set Open to Answer, press T $^{\text {P }}>$ Settings $>$ In-Call Setup > Answer Options > Open to Answer.)

## If Open to Answer is Off:

| Press |  | To |
| :--- | :--- | :--- |
| 1 | 0 | answer the call |
| 2 | Q | end the call and "hang up" the <br> phone when you are finished |

## Viewing Your Phone Number

To view your phone number from the home screen, press目 \#.

While you are on a call, press $>$ My Tel. Number.
Note: Your phone number must be stored on your SIM card to use this feature. To store your phone number on the SIM card, see page 53. If you do not know your phone number, contact your service provider.

## Highlight Features

You can do much more with your phone than make and receive calls! This section describes some of your phone's highlight features.

## Using a Removable Memory Card

You can use a memory card with your phone to store and retrieve multimedia objects (such as photos and sounds). To install a memory card, see page 7 .
To view and manage an installed memory card:
Find the Feature

## 國 $>$ Settings > Phone Status <br> > Storaye Devices

| Press | To |  |
| :--- | :--- | :--- |
| 1 | Ọ• | scroll to the memory card |
| 2 | DETALLS key | view memory card information |
|  | or |  |
|  | 亘 | open the Storage Device menu to <br> perform other procedures |

The Storage Device menu can include the following options:

| Option | Description |
| :--- | :--- |
| Format | Format the memory card. |
| Rename | Rename the memory card. |

To view files on the memory card in a multimedia list (such as Pictures or Sounds), press 国 > Switch Storage Device > TRANS. To view files stored on your phone again, press

## E > Switch Storage Device > Phone.

## Using the Memory Card as a USB Drive

You can access your phone's memory card with a PC.
Note: When your phone is connected to a computer, you can only access the memory card through the computer.
On your phone:

Find the Feature

国 $>$ Settings $>$ Conneetion
> USB Settings > Memory Card

TM This directs the USB connection to your memory card. Attach the Motorola Original ${ }^{T M}$ USB cable to the accessory port on your phone and to an available USB port on your computer. Then follow these steps:

## On your computer:

## Action

1 Open your "My Computer" window, where your phone's memory card displays as a "Removable Disk" icon.
2 Click on the Removable Hard Drive icon to access the files on your phone's memory card.

## Action

3 To store the desired files onto the memory card, drag and drop them as follows:
MP3 files: > mobile > audio
screen savers: > mobile > picture
wallpapers: > mobile > picture
video clips: > mobile > video
4 When you finish, remove the device by selecting the "Safely Remove Hardware" icon in the system tray at the bottom of your screen. Then select "USB Mass Storage Devices" and "Stop".
5 Select "USB Mass Storage Device" then "OK".

## On your phone:

To return to Data Fax as your USB default connection:
Find the Feature
E $>$ Settings $>$ Conneetion
> USB Settings > Data/
Fax Connection

## Taking and Sending a Photo

Press $\mathbf{0}$ to display the camera viewfinder:


Return to previous screen.

Tip: High-resolution images can only be stored on your memory card. To change picture resolution, press $\square$ $>$ Pictures Setup > Resolution from the camera viewfinder. For more My Picture menu options, see the table after the procedure.

Point the camera lens at the photo subject, then:


Press to open the My Picture Menu when the camera is active. The My Pieture Menu can include the following options:

| Option | Description |
| :--- | :--- |
| View Phone Album | View stored pictures and photos. |
| Go To Video Mode | Switch to the video camera. |
| Switch Storage <br> Device | Choose to store and view <br> pictures on your phone or <br> memory card. <br> Note: You can only store <br> High resolution images on your <br> memory card. |


| Option | Description |
| :--- | :--- |
| Auto-Iimed Capture | Set a timer for the camera to take <br> a photo. <br> Note: If you close the phone, it will <br> still take a photo when the timer is <br> done. |
| Light On/0ff | Turn the camera light on or off. <br> Note: The light stays on until you <br> take a picture, receive a phone <br> call, or select Light off. |
| Pietures Setup | Open the setup menu to adjust <br> picture settings. <br> Note: High-resolution images can <br> only be stored on your memory <br> card. |
| View Free Space | See how much memory remains. |

## Taking a Self Portrait

If you close your phone while the viewfinder is active, the external display shows the image. Press the volume keys to zoom, or press the smart key


Display to capture the image.

## Recording Video Clips



Note: You can only zoom before you start recording.
Tip: If you want to send your video in an MMS message, the video length must be set to MMS. To set length, press国 > Videos Setup > Video Length. For more Videos Menu options, see the table after the procedure.

Point the camera lens at the video subject, then:

| Press |  | To |
| :---: | :---: | :---: |
| 1 | CAPTURE key | start the video |
| 2 | STOP key | stop the video |
| 3 | STORE | store the video |
|  |  | Tip: Use the SEND key to send the video in a Multimedia Message (see page 22). |
|  | or |  |
|  | DISCARD key | delete the video and return to the active viewfinder |

Press to open the Videos Menu when the camera is active.
The menu can include the following options:

| Option | Description |
| :--- | :--- |
| Go To Videos | View videos stored on your <br> phone. |
| Go To Photo Mode | Switch to the photo camera. |
| Switch Storage <br> Device | Choose to store videos <br> on your phone or a <br> memory card. |


|  | Option | Description |
| :--- | :--- | :--- |
| Videos Setup | Open the setup menu to adjust <br> video settings. <br> Note: Set video Length to mMs if you <br> want to send your video in an <br> MMS message. Set Video Length to <br> Maximum to record longer clips you <br> can store on your memory card. |  |


| Press | To |
| :---: | :---: |
| 6 SEIECT key | select the object type |
| 7 ¢ | highlight the object you want |
| 8 SEIECT key | insert the object |
|  | To add another slide to the message, continue. |
|  | To send the message, go to step 14. |
| 9 國 | open the MMS Menu to insert a new slide |
| 10 ô. | scroll to Add Media |
| 11 SEIECT key | display a list of items you can insert |
| 12 | scroll to New Page |
| 13 SELECT key | insert a new slide after the current slide |
|  | Repeat steps 1 to 8 to enter contents for the new slide. |
| 14 0k key | store the message |



Tip: You can answer an incoming call while you are creating a message. When you finish the call, you can find the message saved in $\square>$ Messages $>$ Drafts.

## Receiving a Multimedia Message

When you receive a multimedia message or letter, your phone displays the (message waiting) indicator and a New Message notification, and sounds an alert.

| Press | To |
| :--- | :--- |
| READ key | open the message |

Multimedia messages that you receive can contain different media objects:

- Photos, pictures, and animations are displayed as you read the message.
- A sound file or video clip begins playing when its slide is displayed. Use the volume keys to adjust the volume as the sound file or video clip plays.
Note: In an MMS letter, you may have to highlight an indicator in the text to play a sound file or video clip.
- Attached files are added to the end of the message. To open the attachment, highlight the file indicator/ filename and press the VIEW key (image file type), PLAY key (sound file or video clip), or OPEN key (object such as phonebook or datebook entry, or unknown file type).


## Using the Phonebook

This section briefly describes basic phonebook operations. For more information about using the phonebook, see page 75.

## Storing a Phone Number

Enter a phone number in the home screen, then press the STORE key to create a phonebook entry with that number. Fill in the other fields to complete the entry.
Select MORE to store another number (for example, a work number) under the same Name.

## Recording a Voice Name

When creating a phonebook entry, scroll to Voice Name and press the RECORD key. Press and release the voice key and say the entry's name (within 2 seconds). When prompted, press and release the voice key and repeat the name. Press the DONE key to store the voice name.

Note: This option is not available for entries stored on the SIM card.

## Storing a Picture for Caller ID

You can store a picture for a phonebook entry. The picture appears when you receive calls from the entry.
Note: This option is not available for entries stored on the SIM card.

When creating a phonebook entry, scroll to Picture and press the EDII/ADD key. Press ©ọ to select a picture, and press the SEIECT key to store it for the entry.

## Selecting a Number

Press 国 > Phonabook, then press ộ• to scroll to a number. To quickly highlight entries in a long Phonebook list:

- If your entries are sorted by Name, Voice Name, or Email, press keys for the letters in the name. For example, press 5 4 7 for the first three letters of "Lisa". When the name you want appears at the bottom of your display, highlight it and press the SEARCH key to go to the entry. This works like iTAP ${ }^{\circledR}$ text entry (see page 44).
- If your entries are sorted by Speed No., press an entry's speed number to highlight it. For example, press
(1) 5 for entry number 15.


## Dialing a Number

Press 国 > Phonebook > entry to call, then press

## Voice Dialing a Number

Press and release the voice key, and say the entry's name (within 2 seconds).
Note: To voice dial a phonebook entry you must first record a voice name for the entry (see page 26).

## Sorting Phonebook Entries

Press $\square$ Phonebook，press 国 Setup＞Sort by，then select whether you want to sort the phonebook list by Name， Speed No．，Voice Name，or Email．
When sorting by name，you can view All numbers or just the Primary number for each name．To set the primary number for a name，see page 77 ．

## Viewing Entries By Category

Press $\boldsymbol{\square}$＞Phonebook，press 国 $>$ Categories，then select whether you want to view All entries，entries in a predefined category（Business，Personal，General，VIIPs），or entries in a category you created．
To set the category for a phonebook entry，see page 77.

## Setting Picture ID View

Press $\boldsymbol{\square}>$ Phonebook，press 国 $>$ Setup $>$ View by $>$ Pieture．

# Learning to Use Your Phone 

See page 1 for a basic phone diagram.

## Using the Display

The home screen displays when you are not on a call or using the menu. You must be in the home screen to dial a phone number.


Press the 5-way navigation key (•Ọ) left, right, up, or down to select one of the menu feature icons. If you select a menu icon by mistake, press 园 to return to the home screen.

Note: Your home screen may look different from the display shown above. For example, your service provider may hide the menu feature icons to allow a better view of
the wallpaper image. You can still select the menu icons when they are hidden from view. To show or hide the menu icons, see page 79 .
The $\equiv$ (menu) indicator indicates that you can press the menu key ( $\square_{\text {E }}$ ) to enter the main menu.
Labels at the bottom corners of the display show the current soft key functions. Press the left or right soft key to perform the function indicated by the left or right soft key label.
Your phone can display an analog or digital clock in the home screen (see page 79).
The following status indicators can display:


## 1. Data Transmission Indicator

Shows connection and data transmission status. Indicators can include:

80＝secure packet data $\vec{\square}=$ insecure packet
transfer
国＝secure application connection
©＝secure Circuit
Switch Data（CSD）call
data transfer

国＝insecure
application connection
$\stackrel{\text { IT }}{\text {－insecure CSD call }}$
© $=$ Bluetooth ${ }^{\circledR}$ connection

## 2．Edge／GPRS Indicator

Shows that your phone is using a high－speed General Packet Radio Service（GPRS）or Edge network connection．Indicators can include：

## 四＝GPRS PDP context 도 $^{2}=$ GPRS packet data active available

E = Edge active

## 3．Signal Strength Indicator

Vertical bars show the strength of the network connection． You cannot make or receive calls when the $i^{\prime \prime}$（no signal） indicator or $\mathrm{i}^{\mathbf{2} \times}$（no transmit）indicator displays．

## 4．Roam Indicator

Shows when your phone is seeking or using another network outside your home network． Indicators can include：

$$
\begin{aligned}
& { }_{\mathrm{G}}^{\mathrm{Z}}=2.5 \mathrm{G} \text { home } \\
& { }_{2}^{2.5}=2.5 \mathrm{G} \text { roam } \\
& \mathrm{E}=2 \mathrm{G} \text { home } \\
& { }_{4}^{2 C}=2 G \text { roam }
\end{aligned}
$$

## 5. Active Line Indicator

Shows $\sqrt{b}$ to indicate an active call, or $\mathfrak{b}$ to indicate when call forwarding is on. Icons for dual-line-enabled SIM cards can include:

| $\llbracket 1=$ line 1 active | $\llbracket 2=$ line 2 active |
| :--- | :--- |
| $\llbracket 1=$ line 1 active, call | $\llbracket \mathbb{}=$ line 2 active, call |
| forward on | forward on |

When a Java ${ }^{\text {TM }}$ application is active, ${ }_{y}$ can display in this location. To see Java applications, press国 > Games \& Apps.

## 6. Message Indicator

Displays when you receive a new message. Indicators can include:

$$
\begin{array}{ll}
\text { P = text message } & \text { = voicemail message } \\
\text { evi) = voicemail and text } & \text { a text message with } \\
\text { message } & \text { attachment } \\
\text { 回 }=\text { IM message } &
\end{array}
$$

7. Battery Level IndicatorVertical bars show the battery charge level. Recharge the battery when Low Battery displays and the battery alert sounds.

## 8. Ring Style Indicator

Shows the ring style setting.
$\Delta$ ) loud ring
组 = vibrate
$\Delta^{z}=$ silent
\% = soft ring
$\xi=$ vibrate then ring

## Using the 5-Way Navigation Key



Use the 5-way navigation key (•ộ) to scroll up,
down, left, or right through
the menu system,
highlight menu items, change feature settings, and play games. Press the center select button to select a highlighted menu item.

## Using Menus

From the home screen, press to enter the main menu.


Press $\dot{0}$. to scroll to and highlight a menu feature icon in the main menu. The following icons represent features that may display in the main menu, depending on your service provider and service subscription options.

| Icon | Feature | Icon | Feature |
| :--- | :--- | :--- | :--- |
| $\square$ | Phonebook | 嵑 | Recent Calls |
| $\square$ | Messages | Ofice Tools |  |


| Icon | Feature | Icon | Feature |
| :---: | :---: | :---: | :---: |
| 包 | Cames \＆Apps | 6 | Web Access |
| 罭 | Multimedia | 號 | Settings |
| （1） | IM |  |  |

## Selecting a Menu Feature

To select a menu feature，starting from the home screen：

Find the Feature<br>（ $\gg$ Recent Calls $>$ Dialed Calls

This example shows that from the home screen，you must press 国，scroll to and select 葛 Recent Calls from the main menu，then scroll to and select Dialed Calls．Press ©ọ• to scroll，and the left／right soft keys to select the functions displayed in the bottom left and right corners of the display．

## Selecting a Feature Option

Some features require you to select an option from a list:


Press ©ọ. to scroll up or down to highlight the option you want.
In a numbered list, press a number key to highlight the option.
In an alphabetized list, press a key repeatedly to cycle through the letters on the key and highlight the closest matching list option.
When an option has a list of possible values, press ©ọ• left or right to scroll through and select a value.
When an option has a list of possible numeric values, press a number key to set the value.

## Entering Text

Some features require you to enter information.


Press ộ• to scroll to and select options.

Press EDII/ADD key to enter or edit
information.

The message center lets you compose and send text messages. A Character Counter indicates how many more characters will fit in the message.


## Choosing a Text Entry Mode

Multiple text entry modes make it easy for you to enter names, numbers, and messages. The mode you select remains active until you select another mode.
Press \# in any text entry screen to select one of the following entry modes:

| 1 or 四 | Your Primary text entry mode，which <br> can be set to any iTAP®（四）or <br> tap（1）mode（see following <br> section）． |
| :--- | :--- |
| $\mathbf{2}$ or 国 |  |
| （if available） | Your Secondary text entry mode， <br> which can be set to any iTAP（回） <br> or tap（2）mode，or to None（see <br> following section）． |
| $\mathbf{1 2 3}$ | Numeric mode enters numbers only <br> （see page 46）． <br> （玉）$\quad$Symbol mode enters symbols only <br> （see page 46）． |

Alternatively，you can select a text entry mode in any text entry screen by pressing $\square$＞Entry Mode．

## Setting Up a Text Entry Mode

Press 国＞Entry Setup from any text entry screen．Select Primary Setup or Secondary Setup，and choose：

| ITAP | Let the phone predict each word <br> as you press keys（see page 44）． |
| :--- | :--- |
| Tap | Enter letters and numbers by <br> pressing a key one or more times． |
| Tap Extended | Enter letters，numbers，and <br> symbols by pressing a key one or <br> more times． |
| None | Hide the Secondary setting（only <br> available for Secondary Setup）． |

## Using Capitalization

Press 0 in any text entry screen to change text case．The following indicators show capitalization status：

abc $=$ no capital letters $\quad \mathbf{A b c}=$ capitalize next letter only<br>ABC＝all capital letters

## Text Entry Mode Indicators

When you select the Primary or Secondary text entry mode， the following indicators identify the text entry setting：

| Primary | Secondary |  |
| :---: | :---: | :---: |
| 1 | 2 | Tap，no capital letters |
| 1 介 | 2介 | Tap，capitalize next letter only |
| 14 | 21 | Tap，all capital letters |
| 四 | 回 | iTAP，no capital letters |
| 国仵 | 䁂 | iTAP，capitalize next letter only |
| 異 | 臨 | iTAP，all capital letters |

The following indicators identify Numeric or Symbol entry mode：

123 ＝numeric mode ${ }^{(\omega}=$ symbol mode

## Using Tap Mode

This is the standard mode for entering text on your phone．

Tap mode cycles through the letters and number of the key you press. Tap Extended mode also cycles through additional symbols as shown in the chart on page 43.

| Press | To |
| :--- | :--- | :--- |
| $\mathbf{1}$A keypad key <br> one or more <br> times | select a letter, number, or <br> symbol |
| $\mathbf{2}$ keypad keys | enter remaining characters. <br>  <br>  <br> $\mathbf{3}$ OK keyTip: Press ồ. right to accept <br> a word completion, or 図 to <br> insert a space. |

In a text entry screen, you can press \# to switch entry modes. If Tap or Tap Extended is not available as the Primary or Secondary entry mode, see page 39.

When you enter text with Tap or Tap Extended mode, the soft key functions change.


When you enter 3 or more characters in a row, your phone may guess the rest of the word. For example, if you enter prog you might see:


Press ộ. right to accept
Program, or
press 図
to reject it and
enter a space after Prog.

If you want a different word (such as progress), continue pressing keypad keys to enter the remaining characters.

## Character Chart

Use this chart as a guide for entering characters with Tap Extended mode.

| 1 | $\begin{aligned} & \text {.?!, @'-_:;()\&"~10 i i \% £\$ } \ddagger \text { a€ } \\ & +x^{*} / \backslash[]=><\# § \end{aligned}$ |
| :---: | :---: |
| 2 | a b c 2 á à â ã ç æ |
| 3 | def 3 é è ê ë |
| 4 | ghi4íîl |
| 5 | jkl5 |
| 6 | m no 6 ñ ó ò ô õ œ |
| 7 | pqrs 7 |
| 8 | tu v 8 ú ù û ü |
| 9 | wxyz 9 |
| 0 | change text case, for capital letters |
| * | enter a space (hold to enter a return) |
| \# | change text entry mode (hold for default) |

Note: This chart may not reflect the exact character set available on your phone. In an email address or URL editor, 1 first shows common characters for that editor.

## Tap Mode Text Entry Rules

- Press a keypad key repeatedly to cycle through its characters.
- Press ộ• left or right to move the flashing cursor to the left or right in a text message.
- The first character of every sentence is capitalized. Press ©ộ up or down to change a highlighted character to uppercase or lowercase.
- If you enter or edit information and do not want to save the changes, press 国 to exit without saving.


## Using iTAP ${ }^{\circledR}$ Mode

iTAP software provides a predictive text entry mode that lets you enter a word using one keypress per letter. This can be faster than tap mode, because your phone combines the keypresses into common words.
For example, if you press 7764, letter combinations that match your keypresses display:


If you want a different word (such as Progress), continue pressing keypad keys to enter the remaining characters.

## Entering Words

In a text entry screen, you can press 囲 to switch entry modes. An indicator shows which mode is active (see page 40). If itAP mode is not available as the Primary or Secondary entry mode, see page 39.

| Press | To |  |
| :--- | :--- | :--- |
| $\mathbf{1}$ | keypad keys <br> (one press per <br> letter) | show possible letter <br> combinations at the bottom of <br> the display |
| $\mathbf{2}$ | ộ• left or right | highlight the combination you <br> want |
| $\mathbf{3}$ | SELECT key | lock a highlighted <br> combination <br> You can press keypad keys to <br> add more letters to the end of <br> the combination. |
|  | or | enter the highlighted <br> combination when it spells a <br> word |
|  | A space is automatically <br> inserted after the word. |  |

If you enter a word your phone does not recognize, the phone stores it to use as one of your word options. When you fill memory space for unrecognized words, your phone deletes the oldest words to add new words.

## Using Numeric Mode

In a text entry screen, press 丼 to switch entry modes until the 123 (numeric) indicator displays.
Press keypad keys to enter the numbers you want. When you finish entering numbers, press \# to switch to another entry mode.

## Using Symbol Mode

In a text entry screen, press 囲 to switch entry modes
1 until the © (symbol) indicator displays.

| Press | To |  |
| :--- | :--- | :--- |
| $\mathbf{1}$ | keypad keys <br> (one press per <br> symbol) | show possible symbol <br> combinations at the bottom of <br> the display |
| $\mathbf{2}$ | .̣̂. left or right | highlight the combination you <br> want |
| $\mathbf{3}$ | SELECT key | lock a highlighted <br> combination <br> You can press keypad keys to <br> add more symbols to the end <br> of the combination. |

or
*
enter the highlighted combination

## Symbol Chart

Use this chart as a guide for entering characters with symbol mode.

| 1 | $\begin{aligned} & . ?!, @ '-\_: ;() \& " \sim 10 \text { i i \% £ \$ } ¥ a € \\ & +x^{*} / \backslash[]=><\# \S \end{aligned}$ |
| :---: | :---: |
| 2 | @ \ \a B |
| 3 | /:;dDejF |
| 4 | " \& 'g G hi |
| 5 | () []\{\}kIL |
| 6 | ¿ i ~ m w W |
| 7 | $<>=\mathrm{prrsS}$ |
| 8 | \$£¥a€qQtu |
| 9 | \# \% * zxXcyY |
| 0 | +-x*/=><\#§ |
| 因 | enter a space (hold to enter a return) |
| \# | change text entry mode (hold for default) |

Note: This chart may not reflect the exact character set available on your phone. In an email address or URL editor, $\square$ first shows common characters for that editor.

## Deleting Letters and Words

Place the cursor to the right of the text you want to delete, and then:

## Action

Press the delifit key to delete one letter at a time.
Hold the Delifie key to delete all the text.

## Using the Smart Key

The smart key (see the diagram on page 1) gives you another way to perform many basic phone functions. It anticipates the next action you are likely to perform. For example, when you highlight a menu item, you can press the smart key to select it. The smart key usually performs the same function as the right soft key.

## Using the External Display

When the flip is closed, the external display shows time and phone status information. It also displays messages to notify you of incoming calls and other events.

- For descriptions of status indicators, see page 29.
- For a description of the external camera display, see page 19.

Note: You cannot make or receive calls when the phone is closed unless you attach a headset.

## Using the Handsfree Speaker

Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.
When you activate your phone's built-in handsfree speaker, you can talk to the other party without holding the phone to your ear.
Press the SPEAKER key to turn the handsfree speaker on or off during a call.

When you turn the handsfree speaker on, your phone displays Spaaker On in the home screen. The handsfree speaker remains on until you press the SPFAKER key again or turn the phone off.
Note: The handsfree speaker is disabled when you connect your phone to a handsfree car kit or headset accessory.

## Changing a Code, PIN, or Password

Your phone's 4-digit unlock code is originally set to 1234, and the 6 -digit security code is originally set to 000000. Your service provider may reset these codes before you receive your phone.
If your service provider has not reset these codes, we recommend that you change them to prevent others from accessing your personal information. The unlock code must contain 4 digits, and the security code must contain 6 digits.
You can also reset your SIM card PIN code, or PIN2 code if necessary.
To change a code or password:

T $>$ Settings $>$ Seurity
$>$ New Passwords

## Locking and Unlocking Your Phone

You can lock your phone manually or set the phone to lock automatically whenever you turn it off.

To use a locked phone, you must enter the unlock code. A locked phone still rings or vibrates for incoming calls or messages, but you must unlock it to answer.
You can make emergency calls on your phone even when it is locked (see page 61).

## Locking Your Phone Manually

## Find the Feature <br> Unlocking Your Phone

Z $>$ Settings $>$ Security
$>$ Phone Lock > Lock Now

| Press |  | To |
| :--- | :--- | :--- |
| $\mathbf{1}$ | keypad keys | enter your unlock code |
| $\mathbf{2}$ | OK key | lock the phone |

Your phone's unlock code is originally set to 1234. Your service provider may reset the unlock code to the last 4 digits of your phone number.

At the Enter Unlock Code prompt:

| Press |  | To |
| :--- | :--- | :--- |
| $\mathbf{1}$ | keypad keys | enter your unlock code |
| 2 | OK key | unlock your phone |

## Setting Your Phone to Lock Automatically

You can set your phone to lock every time you turn it off:

Find the Feature
国 $>$ Settings $>$ Security
$>$ Phone Lock
$>$ Automatic Lock > On

| Press | To |  |
| :--- | :--- | :--- |
| $\mathbf{1}$ | keypad keys | enter your unlock code |
| $\mathbf{2}$ | OK key | activate automatic lock |

## If You Forget a Code, PIN, or

 PasswordYour phone's 4-digit unlock code is originally set to 1234, and the 6-digit security code is originally set to 000000. Your service provider may reset the unlock code to the last 4 digits of your phone number before you receive your phone.
If you forget your unlock code, try entering 1234 or the last 4 digits of your phone number. If that does not work, at the Enter Unlock Code prompt:

| Press |  | To |
| :--- | :--- | :--- |
| 1 | E | display the unlock code <br> bypass screen |
| $\mathbf{2}$ | keypad keys | enter your security code |
| $\mathbf{3}$ | 0k key | submit your security code |

If you forget your security code, SIM card PIN code, or PIN2 code, contact your service provider.

# Setting Up Your Phone 

## Storing Your Name and Phone Number

To store or edit your name and phone number information on your SIM card:

Find the Feature

$$
\begin{aligned}
\text { Z } & >\text { Settings } \gg \text { Phone Status } \\
& >\text { My Tel. Numbers }
\end{aligned}
$$

Shortcut: Press 国 from the home screen to edit your name and phone number.

If you do not know your phone number, contact your service provider.

## Setting the Time and Date

Your phone uses the time and date for the Datebook. To change the time or date on your phone.

司 $>$ Settings $>$ Initial Setup
$>$ Time and Date
$>$ time or date
If you see an Autoupdate option under Time and Date, you can select Autoupdate > On to have the network update your phone's time and date automatically.

## Setting a Ring Style

Your phone rings or vibrates to notify you of an incoming call or other event. This ring or vibration is called an alert.
You can select one of five different ring styles. The ring style indicator in the display shows the current ring style (see page 32).

To set a ring style:
Find the Feature

## 青 > Settings > Ring Styles <br> > Style

| Press |  | To |
| :--- | :--- | :--- |
| 1 | ộ• | scroll to the ring style |
| 2 | SELECT key | select the ring style |

Each ring style contains settings for specific event alerts, ringer ID, and ringer and keypad volume. To change these settings, press $\square>$ Settings $>$ Ring Styles $>$ style Detail.

## Setting Answer Options

You can activate additional modes for answering calls:
Find the Feature
$\begin{aligned} \square & >\text { Settings }>\text { In-Call Setup } \\ & >\text { Answer Options }\end{aligned}$

| Option | Description |
| :--- | :--- |
| Multi-key | answer by pressing any key |
| Open to Answer | answer by opening the phone |

## Setting a Wallpaper Image

You can set a photo, picture, or animation as a wall paper (background) image in your phone's home screen. The wallpaper image appears as a faint watermark in text and menu displays.

Find the Feature
T $>$ Settings $>$ Personalize
$>$ Wallpaper > Picture

| Press | To |
| :---: | :---: |
| 1 oọ up or down | scroll to a picture/animation |
|  | Scroll to [Nones to turn off the wall paper image. |
|  | Tip: Press <br> $>$ Switch Storage Device to view pictures stored on the Phone or Irans memory card. |
| 2 SEIECT key | select the image |
| 3 ¢ 0 | scroll to Layout |
| 4 CHANGE Key | adjust the image layout |

scroll to Center, Tile, or Fit-toscreen

Center places the image in the center of the display.
Tile fills the display with
multiple copies of the image.
Fit-to-screen resizes the image, if necessary, to fit the display.

| Press |  | To |
| :--- | :--- | :--- |
| $\mathbf{6}$ | SEIECT key | confirm the layout setting |
| 7 | BACK key | save wallpaper settings |

## Setting a Screen Saver Image

The screen saver image displays when the phone is on and no activity is detected for a specified time. The image shrinks to fill the display, if necessary. An animation repeats for one minute, then the first frame of the animation displays.
Tip: Turn off the screen saver to extend battery life.
Find the Feature
E $>$ Settings $>$ Personalize
$>$ Sereen Saver

| Press | To |  |
| :--- | :--- | :--- |
| $\mathbf{1}$ | ợ | scroll to Picture |


| Press | To |  |
| :--- | :--- | :--- |
| 8 | SELECT key | confirm the delay setting |
| 9 | BACK key | save the screen saver <br> settings |

## Setting Display Skin

Change the look and wallpaper for your phone's display by selecting a different skin setting.

Find the Feature<br>Z $>$ Settings $>$ Personalize<br>> Skin

## Setting Display Brightness

Find the Feature
Z $>$ Settings $>$ Initial Setup
$>$ Brightness

## Adjusting the Backlight

Set the amount of time that the display and keypad backlights remain on.

Find the Feature
司 $>$ Settings > Initial Setup
> Backlight

## Setting Display Timeout

Set the display to turn itself off when no activity is detected for a specified time.

Find the Feature
\# > Settings > Initial Setup
> Display Timeout

## Conserving Battery Power

Some networks and phones include a battery save setting to extend battery life. When this feature is activated, your phone automatically turns off the keypad backlight when it detects that enough ambient light is available.

Find the Feature
兯 $>$ Settings $>$ Initial Setup
$>$ Battery Save

## Calling Features

For basic instructions on how to make and answer calls, see page 12.

## Changing the Active Line

Change the active phone line to make and receive calls from your other phone number.
Note: This feature is available only for dual-lineenabled SIM cards.

Find the Feature

## (7) $>$ Settings $>$ Phone Status <br> $>$ Active Line

Tip: The active line indicator in the display shows the currently active phone line (see page 32).

## Redialing a Number

| Press | To |
| :---: | :---: |
| 1 (0) | view the dialed calls list |
| 2 ¢ | scroll to the entry you want to call |
| 3 (6) | redial the number |

## Using Automatic Redial



When you receive a busy signal，your phone displays Number Busy．
To redial the phone number：

## Press <br> To

（⿴囗⿰丨丨⿱十 ）or RETRY key
activate automatic redial

Your phone automatically redials the number．When the call goes through，your phone rings or vibrates one time， displays Redial Successful，and then connects the call．

## Using Caller ID

## Incoming Calls

Calling line identification（Caller ID）displays the phone number for incoming calls in your phone＇s display．
The phone displays the caller＇s name（and picture，if available）when the name is stored in your phonebook．

## Outgoing Calls



You can show or hide your phone number as an ID for the calls that you make．

Find the Feature
国 $>$ Settings $>$ In－Call Setup
$>$ My Caller ID

Shortcut: While dialing (with digits visible in the display), press T $^{\text {P }}$ > Hide ID/Show ID.

## Canceling an Incoming Call

While the phone is ringing or vibrating:


To
cancel the incoming call
Depending on your phone settings and/or service subscription, the call may be forwarded to another number, or the caller may hear a busy signal.

## Turning Off a Call Alert

You can turn off your phone's incoming call alert before answering the call.

| Press | To |
| :--- | :--- |
| volume key | turn off the alert (you can still <br> answer) |

## Calling an Emergency Number

Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.
Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all
locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

| Press |  | To |
| :--- | :--- | :--- |
| 1 | keypad keys | dial the emergency number |
| 2 | © | call the emergency number |

## Dialing International Numbers

Press and hold 0 to insert the local international access code (+) for the country from which you are calling.

## Viewing Recent Calls

Your phone keeps lists of the calls you recently received and dialed, even if the calls did not connect. The lists are sorted from newest to oldest entries. The oldest entries are deleted as new entries are added.

Shortcut: Press from the home screen to view the Dialed Calls list.

## Find the Feature

| Press | To |
| :---: | :---: |
| 1 - | scroll to Received Calls or Dialed Calls |
| 2 SEIECT key | select the list |
| ( 3 - | scroll to an entry |
|  | $\checkmark$ means the call conn |


| Press | To |
| :---: | :---: |
| 4 (0) | call the entry's number |
|  | Press and hold (0) for |
|  | 2 seconds to send the |
|  | number as DTMF tones |
|  | during a call (see page 82). |
| or |  |
| VIEW key | view entry details |
| or |  |
| \# | open the Last Calls Menu to |
|  | perform various operations |
|  | on the entry |

The Last Calls Menu can include the following options:

| Option | Description |
| :--- | :--- |
| Store | Create a phonebook entry with <br> the number in the No. field. <br> Note: For more information about <br> storing a phone number see page <br> 26. |
| Delete | Delete the entry. |
| Delete All | Delete all entries in the list. |
| Hide ID/Show ID | Hide or show your caller ID for the <br> next call. |
| Send Message | Open a new text message with the <br> number in the Io field. |
| Add Digits | Add digits after the number. |


| Option | Description |
| :--- | :--- |
| Attach Number | Attach a number from the <br> phonebook or recent calls lists. |
| Send Tones | Send the number to the network <br> as DTMF tones (see page 82). <br> Note: This option displays only <br> during a call. |
| Talk then Fax | Talk and then send a fax in the <br> same call (see page 85). |

## Returning an Unanswered Call

Your phone keeps a record of your unanswered calls, and displays:

- $\mathbf{X}$ Missed Calls, where $\mathbf{X}$ is the number of missed calls

| Press |  | To |
| :--- | :--- | :--- | :--- |
| 1 | VIEW key | see the received calls list |
| 2 | $\cdot \hat{O}$ | select a call to return |
| 3 | $⿴$ | make the call |

## Using the Notepad

The most recent set of digits entered on the keypad are stored in your phone's notepad memory. This can be a phone number that you called, or a number that you entered but did not call. To retrieve the number stored in the notepad:

Find the Feature
䒠 $>$ Recent Calls $>$ Notepad

| Press | To |
| :--- | :--- |
| or | call the number |
| or | open the Dialing Menu to attach a <br> number, insert a special <br> character, or other perform <br> other tasks |
| or | Note: For more information <br> about storing a phone <br> number see page 26 |
|  | create a phonebook entry <br> with the number in the No. field |
|  |  |

## Attaching a Number

While dialing (with digits visible in the display):

| Press | To |
| :--- | :--- |
| $\square>$ Attach Number | attach a number from the <br> phonebook or recent calls <br> lists |

## Calling With Speed Dial

Note: For more information about storing a phone number see page 26.

Each entry you store in your phonebook is assigned a unique speed dial number.
To see an entry's speed dial number, press $\boldsymbol{\square}>$ Phonebook, scroll to the entry, press VIIEW key.

To speed dial a phonebook entry, from the home screen:

| Press |  | To |
| :--- | :--- | :--- |
| $\mathbf{1}$ | keypad keys | enter the speed dial number <br> for the entry you want to call |
| $\mathbf{2}$ | \# | submit the number |
| 3 | Q | call the entry |

## Calling With 1-Touch Dial

Note: For more information about storing a phone number see page 26.

To call phonebook entries 1 through 9, press and hold the single-digit speed dial number for one second.
Tip: You must specify which phone number list you want to use with this feature: phone memory phonebook or SIM card phonebook (see page 78).

## Using Voicemail

Voicemail messages that you receive are stored on the network. To listen to your messages, you must call your voicemail phone number.

Your service provider may include additional information about using this feature.

## Listening to Voicemail Messages

Find the Feature
E $>$ Messages $>$ Voicemail

The phone calls your voicemail phone number. If no voicemail number is stored, your phone prompts you to store a number.

## Receiving a Voicemail Message

When you receive a voicemail message, your phone displays the (voicemail message) indicator and a New Voicemail notification.

| Press | To |
| :--- | :--- |
| CALL key | listen to the message |

The phone calls your voicemail phone number. If no voicemail number is stored, your phone prompts you to store a number.

## Storing Your Voicemail Number

If necessary, use the following procedure to store your voicemail phone number on your phone. Usually, your service provider has already done this for you.

$$
\begin{array}{lll}
\text { Find the Feature } & \square & >\text { Messages } \\
& \square & >\text { Voicemail Setup }
\end{array}
$$

| Press |  | To |
| :--- | :--- | :--- |
| $\mathbf{1}$ | keypad keys | enter your voicemail number |
| $\mathbf{2}$ | OK key | store the number |

You cannot store a p (pause), w (wait), or n (number) character in this number. If you want to store a voicemail
number with these characters, create a phonebook entry for it. Then, you can use the entry to call your voicemail.

## Using Call Waiting

When you are on a call, an alert tone sounds to indicate that you have received a second call.

| Press | T0 |
| :---: | :---: |
| 1 (6) | answer the new call |
| 2 SWIICH key | switch between calls |
| or |  |
| LINX key | connect the 2 calls |
| or |  |
| O > End Call On Hold | end the call on hold |

You must turn on call waiting to use the feature. To turn call waiting on or off:

Find the Feature<br>Z $>$ Settings $>$ In-Call Setup<br>$>$ Call Waiting

## Putting a Call On Hold

```
Press
To
O}>\mathrm{ > Hold
put the call on hold
```

Press the RESUME key to resume the call, or press to see other options.

## Transferring a Call

You can announce that you are transferring an active call to another party, or you can directly transfer the call.

## Announce the Call Transfer

Find the Feature
T. $>$ Hold

| Press | To |
| :---: | :---: |
| 1 keypad keys | dial the number where you are transferring the call |
| 2 回 | call the number and speak to the person who answers |
| 3 國 | open the menu |
| 4 ¢ | scroll to Iransfer |
| 5 SEIECT key | select Transfer |
| 6 OK key | confirm the transfer |

## Do Not Announce the Call Transfer

Find the Feature $\quad>$ Transfer

| Press | To |  |
| :--- | :--- | :--- |
| $\mathbf{1}$ | keypad keys | dial the number where you <br> are transferring the call |
| $\mathbf{2}$ | Q | transfer the call |

## Phone Features

## Menu Map

## Main Menu



Phonebook
Recent Calls

- Received Calls
- Dialed Calls
- Notepad
- Call Times
- Call Cost *
- Data Times
- Data Volumes


## $\checkmark$ Messages

- Create Message
- Email Msgs
- Message Inbox
- Voicemail
- Browser Msgs
- Info Services *
- Quick Notes
- Outbox
- Drafts
- Media Templates

88 Office Tools

- SIM Applications *
- Calculator
- Datebook
- Shortcuts
- Voice Records
- Alarm Clock
- Dialing Services
- Fixed Dial
- Service Dial *
- Quick Dial *
B. Games \& Apps

畳 Web Access

- Browser Setup

Multimedia

- Themes
- Camera
- My Pictures
- Sounds
- MotoMixer
- Videos
- Video Camera


## (a) AOL

䪙 Settings

- (see next page)
* optional features

This is the standard main menu layout. Menu organization and feature names may vary on your phone. Not all features may be available on your phone.

## Settings Menu

－Home Screen
－Main Menu
－Skin
－Greeting
－Wallpaper
－Screen Saver
－Quick Dial
た⿵⿰丿⿺⿻⿻一㇂㇒丶𠃌⿴⿱冂一⿰丨丨丁心 Ring Styles
－Style
－style Detail


Connection
－Bluetooth Link
－Sync
－USB Settings

## B $\Rightarrow$ Call Forward

－Voice Calls
－Fax Calls
－Data Calls
－Cancel All
－Forward Status
In－Call Setup
－In－Call Timer
－My Caller ID
－Talk and Fax
－Answer Options
－Call Waiting

## Initial Setup

－Time and Date
－1－Touch Dial
－Display Timeout
－Backlight
－TTY Setup
－Scroll
－Language
－Brightness
－DTMF
－Master Reset
－Master Clear

## P暞 Phone Status

－My Mobile Numbers
－Active Line＊
－Battery Meter
－Storage Devices
－Software Update＊
－Other Information

## （®）Headset

－Auto Answer
－Voice Dial

## Car Settings

－Auto Answer
－Auto Handsfree
－Power－off Delay
－Charger Time

## Network

－New Network
－Network Setup
－Available Networks
－My Network List
－Service Tone
－Call Drop Tone

## 風 Security

－Phone Lock
－Lock Application
－Fixed Dial
－Call Barring
－SIM PIN
－New Passwords
－Certificate Mgmt

## Java Settings

－Java System
－Delete All Apps
－App Vibration
－App Volume
－App Priority
－App Backlight
－Set Standby App
－DNS IP


## Feature Quick Reference

This section helps you locate features on your phone that are not described in this guide．

## Calling Features

| Feature | Description |  |
| :---: | :---: | :---: |
| Conference Call | During a call： <br> 国＞Hold，dial next <br> number，press 圆，press the LINK key |  |
| Call Forwarding | Set up or cancel call forwarding： > Settings > Call Forward |  |
| Restrict Calls | Restrict outgoing or incoming calls： <br> $>$ Settings $>$ Security ＞Call Barring |  |
| TTY Calls | Set up your phone for use with an optional TTY device： <br> 国＞Settings＞Initial Setup $>$ ITY Setup |  |

## Messages

| Feature | Description |
| :---: | :---: |
| Send Text Message | Send a text message: <br> © > Messages <br> $>$ Create Message <br> $>$ New Text Msg |
| Send Multimedia Message | Send a multimedia message: <br> Z $>$ Messayes <br> > Create Message > New Multimedia Msg |
| Use Media Template | Open an MMS template with preloaded media: <br> Z $>$ Messayes <br> $>$ Create Message > Media Templates |
| Read Message | Read a new text or multimedia message that you have received: Press the READ key. |
| Store Message Objects | Go to a multimedia message slide, or highlight an object in a letter, then: > Store |

䨗

## AOL ${ }^{\circledR}$ Instant Messenger ${ }^{\tau M}$ Service

| Feature | Description |
| :---: | :---: |
| Sign On | Sign on to AOL Instant Messenger (AIM ${ }^{\circledR}$ Service): <br> 国 > AIM > Sign On <br> You need a screen name to sign on to AIM. To set up a screen name, see http://www.aim.com. |
| Find Others Online | After you sign on: Select Buddy List $^{\text {TM }}$ to see a list of others online. |
| Start Conversation | Start a conversation: From your Buidy list $\mathrm{Is}^{T M}$, highlight a name in Online Budidies, press the SENIIM key |
| Open Active Conversation | Open a conversation in progress: <br> From your Buddy list, highlight a name in Conversations, press the VIIEW key. |
| End Conversation | From the conversation display: <br> (7) $>$ End Conversation |
| Sign Off | Sign off of AIM ${ }^{\text {® }}$ : Select sign off from the Online menu. |


| Feature | Description |  |
| :---: | :---: | :---: |
| Send Email Message | Send an email message： $\square$ $>$ Messages <br> ＞Create Message＞New Email |  |
| Read Email Message | Read a new email message that you have received： <br> Press the READ key． |  |

## Phonebook

| Feature | Description |
| :---: | :---: |
| Create Entry | Create a new phonebook entry： <br> E P Phonebook <br> 司＞New <br> ＞Phone Number or Email Address |
| Create Group Mailing List | Create a group mailing list as a phonebook entry： <br> 国＞Phonebook <br> 国 $>$ New $>$ Mailing List |
| Dial Number | Call a number stored in the phonebook： <br> T＞Phonehook，highlight the phonebook entry，press to call |


|  | Feature | Description |
| :---: | :---: | :---: |
|  | Voice Dial Number | Voice dial a number stored in the phonebook： <br> Press and release the voice key， and say the entry＇s name（within 2 seconds）． |
|  | Set Ringer ID for Entry | Assign a distinctive ringer alert to a phonebook entry： <br> （ <br> 国＞Edit $>$ Ringer II $>$ ringer name <br> Note：The Ringer ID option is not available for entries stored on the SIM card． |
|  | Set Picture ID for Entry | Assign a picture to display when you receive calls from an entry： <br> 国＞Phonebook＞entry <br> 司 $>$ Edit $>$ Pieture $>$ picture <br> Note：The Pieture option is not available for entries stored on the SIM card． |


| Feature | Description |
| :---: | :---: |
| Set Category for Entry | Set the category for a phonebook entry： <br> 国＞Phonebook＞entry <br> 国 $>$ Ediit $>$ Category <br> ＞category name <br> Note：The Category option is not available for entries stored on the SIM card． |
| Set Picture ID View | View phonebook entries as text list，or with picture caller ID photos： <br> $>$ Phonebook <br> $>$ Setup $>$ View by $>$ view <br> Note：The Pieture option is not available for entries stored on the SIM card． |
| Sort <br> Phonebook List | Set the order in which phonebook entries are listed： $\square$ $>$ Phonebook 國 <br> $>$ Setup $>$ Sort by $>$ sort order |
| Set Primary Number | Set the primary number for a phonebook entry with multiple numbers： <br> $>$ Phonebook，scroll to entry， press $\square$ $>$ Set Primary $>$ phone number |


| Feature | Description |
| :---: | :---: |
| Copy <br> Phonebook <br> Entry to <br> Another <br> Device | Copy a phonebook entry to another phone，computer，or device： <br> 国＞Phonebook，highlight the entry， press 国＞Send $>$ Bluetooth |
| 1－Touch Dial | Set 1－Touch dial to call entries stored in your phone memory phonebook or the SIM card phonebook： <br> 国 $>$ Settings $>$ Initial Setup $>1$－Touch Dial <br> Note：For more information about storing a phone number see page 26. |

## Personalizing Features

| Feature | Description |
| :---: | :---: |
| Ring Style | Change the ring alert for an event： $\begin{aligned} & \text { 国 > Settings > Ring Styles } \\ & >\text { style Detail > event name } \end{aligned}$ |
| Ringer IDs | Activate distinctive ring alerts assigned to phonebook entries： <br> $>$ Settings $>$ Ring Styles <br> ＞style Detail＞Ringer IDs |
| Ring Volume | Set ringer volume： $\begin{aligned} & \text { 国 > Settings > Ring Styles } \\ & >\text { style Detaill > Ring Volume } \end{aligned}$ |


| Feature | Description |
| :---: | :---: |
| Keypad Volume | Set keypad keypress volume： $\begin{aligned} & \text { 国 > Settings > Ring Styles } \\ & >\text { style Detail > Key Volume } \end{aligned}$ |
| Clock View | Display an analog clock or digital time readout in the home screen： <br>  <br> ＞Home Screen＞Clock |
| Menu View | Display the main menu as graphic icons or as a text－based list： <br> 国＞Settings＞Personalize＞Main Menu $>$ View |
| Main Menu | Reorder your phone＇s main menu： $\begin{aligned} & \text { 国 > Settings }>\text { Personalize }>\text { Main Menu } \\ & >\text { Reorder } \end{aligned}$ |
| Show or Hide Menu Icons | Show or hide menu feature icons in the home screen： $\begin{aligned} & \text { 奇 > Settings > Personalize } \\ & >\text { Home Sereen > Home Keys > Ieons } \end{aligned}$ |


| Feature | Description |
| :---: | :---: |
| Change Home Screen Keys \＆ Icons | Change soft key labels，smart key function，and menu feature icons in the home screen： <br> 馬＞Settings＞Personalize <br> $>$ Home Sereen＞Home Keys |
| Shortcuts | Create a shortcut to a menu item： <br> Highlight the menu item，then press and hold 国． <br> Select a shortcut： <br> 国＞shortcut numberor <br> 国＞Office Tools＞Shorteuts <br> $>$ shortcut name |

## Menu Features

| Feature | Description |
| :--- | :--- |
| Language | Set menu language： |
|  | $\square>$ Settings $>$ Initial Setup $>$ Language |


| Feature | Description |
| :---: | :---: |
| Master Reset | Reset all options except unlock code，security code，and lifetime timer： <br> $>$ Settings $>$ Initial Setup <br> $>$ Master Reset |
| Master Clear | Reset all options except unlock code，security code，and lifetime timer，and clear all user settings and entries except SIM card information： $\begin{aligned} & \text { 灵 > Settings > Initial Setup } \\ & >\text { Master Clear } \end{aligned}$ |

## Dialing Features

| Feature | Description |
| :---: | :---: |
| Fixed Dial | When you turn on fixed dialing， you can call only numbers stored in the fixed dial list． <br> Turn fixed dialing on or off： <br> 国 $>$ Settings $>$ Security $>$ Fixed Dial <br> Use the fixed dial list： <br> 国＞Office Tools＞Dialing Services <br> $>$ Fixed Dial |



## Call Monitoring

Network connection time is the elapsed time from the moment you connect to your service provider＇s network to the moment you end the call by pressing 园．This time includes busy signals and ringing．
The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider．For billing information，contact your service provider．

| Feature | Description |
| :---: | :---: |
| Call Times | View call timers： <br> 国＞Recent Calls＞Call Times |
| In－Call Timer | Display time information during a call： $\square$ $>$ Settings $>$ In－Call Setup $>\mathbf{I n}$－ Call Iimer |

## Handsfree Features

Note：The use of wireless devices and their accessories may be prohibited or restricted in certain areas．Always obey the laws and regulations on the use of these products．

| Feature | Description |
| :---: | :---: |
| Speaker－ phone | Activate the speakerphone during a call： <br> Press the SPEAKER key（if available） or O $^{5}>$ Spkrphone On． |
| Auto Answer （car kit or headset） | Automatically answer calls when connected to a car kit or headset：酉＞Settings＞Car Settings or Headset＞Auto Answer |
| Voice Dial （headset） | Enable voice dial with headset send／end key： 国 > Settings > Headset > Voice Dial |
| Auto Handsfree （car kit） | Automatically route calls to a car kit when connected： 星 > Settings > Car Settings <br> ＞Auto Handsfree |


| Feature | Description |
| :---: | :---: |
| Power-Off Delay (car kit) | Set the phone to stay on for a specified time after the ignition is switched off: <br> Z $>$ Settings $>$ Car Settings $>$ Poweroff Delay |
| Charger Time (car kit) | Charge the phone for a specified time after the ignition is switched off: <br> 司 > Settings > Car Settings $>$ Charger Time |

## Data and Fax Calls

| Feature | Description <br> Sax <br> Fax |
| :--- | :--- |
| Receive Data <br> or Fax | Connect your phone to <br> the device, then place <br> the call through the <br> device application. |
| Talk Then Fax |  |
| lte device, then answer |  |
| the call through the |  |
| device application. |  |

## Bluetooth® Wireless Connections

Note：The use of wireless devices and their accessories may be prohibited or restricted in certain areas．Always obey the laws and regulations on the use of these products．

| Feature | Description |
| :---: | :---: |
| Make Phone Visible to Other Device | Allow an unknown Bluetooth ${ }^{\circledR}$ device to discover your phone： <br> 兯＞Settings＞Connection $>$ Bluetooth Link $>$ Setup $>$ Find Me <br> Tip：After the first connection，you do not need to select Find Me to reconnect． |
| Connect to a Handsfree Device | Connect to a handsfree device： $\square$ $>$ Settings $>$ Connection <br> $>$ Bluetooth Link＞Handsfree <br> $>$ device name or Look for Devices <br> Note：If necessary，enter the Bluetooth ${ }^{\circledR}$ Passkey code for the device（consult the device user＇s guide，or try 0000）． |
| Connect to a Handsfree Device During a Call | Switch to a headset or car kit during a call： $\square$ ＞Use Bluetooth |


| Feature | Description |
| :---: | :---: |
| Disconnect From Device | Disconnect from a device: <br> Highlight the device name and press the DROP key. |
| Edit Device Properties | Edit the properties of a recognized device: <br> Highlight the device name and press国> Edit. <br> Tip: Use the Access setting to tell your phone to accept all connections from the device (Automatic), no connections (Ignore), or to prompt you (Ask). |
| Set Bluetooth ${ }^{\text {® }}$ Options | Set your phone's Bluetooth options: $\begin{aligned} & \text { 录 > Settings > Conneetion } \\ & >\text { Bluetooth Link }>\text { Setup } \end{aligned}$ <br> Tip: If you leave Power set to On all the time, your battery will not last as long. |

## Network Features

| Feature | Description |  |
| :---: | :---: | :---: |
| Network Settings | View network information and adjust network settings: <br> $>$ Settings > Network |  |
| Update Phone Software | Install a phone software update that you received or downloaded from your service provider: <br> 国 > Settings > Phone Status $>$ Software Update |  |

## Personal Organizer Features

| Feature | Description |
| :---: | :---: |
| Create <br> Datebook Event | Create a new datebook event: <br> $>$ Office Tools > Datebook, highlight the day, press the center select button, press > New |
| View or Edit Datebook Event | View or edit event details: <br> 馬 > Office Tools > Datebook, highlight the day, press the center select button, press the VIEW key |


| Feature | Description |
| :---: | :---: |
| Event Reminder | View event reminder: <br> VIEW key <br> Close event reminder: <br> BACK key |
| Copy <br> Datebook <br> Event to <br> Another <br> Device | Copy a datebook event to another phone, computer, or device: <br> 国 > Office Tools > Datebook, highlight the day, press the center select button, highlight the event, press国 > Send $>$ Bluetooth |
| Set Alarm | Set an alarm: $\qquad$ > Office Tools > Alarm Clock |
| Turn Off Alarm | Turn off alarm: <br> Press the DISABIE key or 웅. <br> Set 8-minute delay: <br> Press the SNOOZE key. |
| Create Voice Record | Create a voice record: <br> Press and hold voice key, speak into the phone, release voice key. <br> Note: Recording of phone calls is subject to varying State and Federal laws regarding privacy and recording of phone conversations. Always obey the laws and regulations on the use of this feature. |


|  | Feature | Description |
| :---: | :---: | :---: |
|  | Play Voice Record | Play back a voice record： <br> ＞Office Tools＞Voice Records $>$ voice record <br> Note：Recording of phone calls is subject to varying State and Federal laws regarding privacy and recording of phone conversations．Always obey the laws and regulations on the use of this feature． |
|  | Calculator | Calculate numbers： <br>  |
|  | Currency Converter | Convert currency： <br> 国＞Office Tools＞Calculator <br> 国＞Exchange Rate <br> Enter exchange rate，press the OK key，enter amount，and press㫫＞Convert Currency． |

## Security

| Feature | Description |
| :---: | :---: |
| SIM PIN | Lock or unlock the SIM card： <br> 国＞Settings＞Seaurity＞SIM PIN <br> Caution：If you enter an incorrect PIN code 3 times in a row，your SIM card is disabled and your phone displays SIM Blocked． |
| Lock Application | Lock phone applications： <br> 国＞Settings＞Seurity <br> $>$ Lock Application |
| Certificate Management | Certificates let your phone verify the identity and security of Web sites when you download files or share information． <br> Enable or disable security certificates stored on your phone： <br> 青＞Settings $>$ Seeurity <br> ＞Certificieate Mgmt |

## News and Entertainment

|  | Feature | Description |
| :---: | :---: | :---: |
|  | Launch MicroBrowser | Start a micro-browser session: <br> Press 围. |
|  | Download Objects from Web Page | Download a picture, sound, or phone theme from a Web page: <br> Highlight the file, press the SELECT key, press the STORE key. <br> Note: Normal airtime and/or carrier usage charges apply. |
|  | Web Access | Select or create a Web session: <br> T > Show Web Access <br> $>$ Browser |
|  | Apply Phone Theme | Apply a grouped set of image and sound files to your phone: $\text { 兯 > Multimedia > Themes }>\text { theme }$ |


| Feature | Description |
| :---: | :---: |
| Download Game or Application | Download a Java ${ }^{\text {TM }}$ game or application with the micro－browser： <br> Press 围，highlight the application，press the SEIECT key， press the DWNLOAD key． <br> Normal airtime and／or carrier usage charges apply． |
| Launch Game or Application | Launch a Java ${ }^{\text {TM }}$ game or application： <br> 国 $>$ Games \＆Apps， <br> highlight the application，press the SEIECT key |
| Manage Pictures | Manage pictures and animations： <br> E＞Multimedia＞My Pictures <br> Tip：Press 国＞Switch Storage Device to view files on your memory card or phone． |
| Manage Sounds | Manage ring tones，sounds that you have composed or downloaded： <br> 国＞Multimedia＞Sounds <br>  to view files on your memory card or phone． |


| Feature | Description |
| :---: | :---: |
| Manage Video Clips | Manage video clips： <br> E $>$ Multimedia＞Videos <br> Tip：Press 国＞Switch Storage Device to view files on your memory card or phone． |
| Edit Sounds With MotoMixer | Edit MIDI－based sound files that you can use with your phone： <br> 国＞Multimedia＞MotoMixer＞ ［New MotoMixerl or mix file name |
| Create Ring Tones | Create ring tones that you can use with your phone： $>\text { Multimedia }>\text { Sounds }>\text { [New iMelody] }$ |
| Camera | Adjust light level and other settings for the built－in camera： $\square$ $>$ Pietures Setup |

## Troubleshooting

If you have questions or need assistance, we're here to help.
Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-3906456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

## Specific Absorption Rate Data

## This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.
The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is $1.6 \mathrm{~W} / \mathrm{kg}$. ${ }^{1}$ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Athough the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.
Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when
tested for use at the ear is $1.48 \mathrm{~W} / \mathrm{kg}$, and when worn on the body, as described in this user guide, is $1.17 \mathrm{~W} / \mathrm{kg}$. The SAR value for this product in its data transmission mode (body-worn use) is $0.54 \mathrm{~W} / \mathrm{kg}$. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements). ${ }^{2}$
While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.
Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications \& Internet Association (CTIA) Web site:
http://www. phonefacts.net
or the Canadian Wireless Telecommunications Association (CWTA) Web site:

## http://www.cwta.ca

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

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## MOTOROLA

## IMPORTANT SAFETY AND LEGAL INFORMATION>

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## Safety and General Information

## IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR PHONE. ${ }^{1}$

## Exposure To Radio Frequency (RF) Energy

Your phone contains a transmitter and a receiver. When it is 0 N , it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## Operational Precautions

To assure optimal phone performance and make sure human exposure to RF energy is within the guidelines set forth in the relevant standards, always adhere to the following instructions.

## External Antenna Care

If your phone has an external antenna, use only the supplied or Motorolaapproved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and/or may result in non-compliance with local regulatory requirements in your country.
Do NOT hold the external antenna when the phone is IN USE. Holding the external antenna affects call quality and may cause the phone to operate at a higher power level than needed.

## Phone Operation

When placing or receiving a phone call, hold your phone as you would a wireline phone.

## Body-Worn Operation: Voice Communication

To maintain compliance with RF energy exposure guidelines, if you wear a phone on your body when transmitting voice communications, always place the phone in a Motorola-supplied or approved clip, holder, holster, case, or body harness for this phone, if available. Use of accessories not approved by Motorola may exceed RF energy exposure guidelines.
If you do not use one of the body-worn accessories approved or supplied by Motorola, and are not using the phone held in the normal use position, ensure the phone and its antenna are at least 2.5 centimeters ( 1 inch) from your body when transmitting.

## Data Operation

When using any data feature of the phone, with or without an accessory cable, position the phone and its antenna at least 2.5 centimeters ( 1 inch) from your body.

## Approved Accessories

Use of accessories not approved by Motorola, including but not limited to batteries, antennas, and convertible covers, may cause your phone to exceed RF energy exposure guidelines. For a list of approved Motorola accessories, visit our website at www. motorola.com.

## RF Energy Interference/Compatibility

Note: Nearly every electronic device is susceptible to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your phone may cause interference.
Note: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Facilities

Turn off your phone in any facility where posted notices instruct you to do
so. These facilities may include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

## Aircraft

Turn off your wireless device whenever instructed to do so by airline staff. If your device offers a flight mode or similar feature, consult airline staff about use in flight. If your device offers a feature that automatically turns on the phone, then turn off this feature before boarding an airplane or entering an area where the use of wireless devices is restricted.

## Medical Devices

## Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 centimeters ( 6 inches) be maintained between a handheld wireless phone and a pacemaker.
Persons with pacemakers should:

- ALWAYS keep the phone more than 15 centimeters ( 6 inches) from your pacemaker when the phone is turned ON .
- NOT carry the phone in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that interference is taking place.


## Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

## Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

## Use While Driving

Check the laws and regulations on the use of phones in the area where you drive. Always obey them.
When using your phone while driving, please:

- Give full attention to driving and to the road. Using a phone may be distracting in certain circumstances. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
Responsible driving best practices can be found in the "Wireless Phone Safety Tips" at the end of this guide and/or at the Motorola website: www.motorola.com/callsmart.


## Operational Warnings

## For Vehicles With an Air Bag

Do not place a phone in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a phone is placed in the air bag deployment area and the air bag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

## Gas or Petrol Stations

Obey all posted signs with respect to the use of radio equipment in gas or petrol stations. Turn off your wireless device if instructed by authorized staff.

## Potentially Explosive Atmospheres

Turn off your phone prior to entering any area with a potentially explosive atmosphere. Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.
Note: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Areas with potentially explosive atmospheres are often but not always posted.

## Blasting Caps and Areas

To avoid possible interference with blasting operations, turn OFF your phone when you are near electrical blasting caps, in a blasting area, or in areas posted "Turn off electronic devices." Obey all signs and instructions.

## Damaged Products

If your phone or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center to determine if it has been damaged. Do not attempt to dry it with an external heat source, such as a microwave oven.

## Batteries and Chargers

Batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become hot. Take care when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. Use only Motorola Original ${ }^{\text {TM }}$ batteries and chargers.
Caution: To avoid risk of personal injury, do not dispose of your battery in a fire.

Your battery, charger, or phone may contain symbols, defined as follows:

## Symbol Definition

|  | Important safety information will follow. <br> fire. |
| :--- | :--- |
| OLi on BatT© | Your phone contains an internal lithium ion battery. |
|  | Your battery or phone may require recycling in <br> accordance with local laws. Contact your local authorities for more information. |
|  | Your battery or phone should not be thrown in the trash. |
|  |  |

## Choking Hazards

Your phone or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your phone and its accessories away from small children.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when watching television or playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout.
If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone. (The flashing-light feature is not available on all products.)
Parents should monitor their children's use of video game or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms
occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation.
To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15 -minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.


## Repetitive Motion Injuries

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum 15 -minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after play, stop playing and see a doctor.

1. The information provided in this document supersedes the general safety information in user's guides published prior to January 15, 2005.

## Motorola Limited Warranty for the United States and Canada

## What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

## Products and Accessories

| Products Covered | Length of Coverage |
| :--- | :--- |
| Products and | One (1) year from the date of purchase |
| Accessories as defined | by the first consumer purchaser of the |
| above, unless otherwise | product unless otherwise provided for |
| provided for below. | below. |
| Decorative Accessories Limited lifetime warranty for the <br> and Cases. Decorative lifetime of ownership by the first <br> covers, bezels, consumer purchaser of the product. <br> PhoneWrap™ covers and  <br> cases.  |  |


| Products Covered | Length of Coverage |
| :--- | :--- |
| Monaural Headsets. Ear <br> buds and boom headsets <br> that transmit mono sound <br> through a wired connection. | Limited lifetime warranty for the <br> lifetime of ownership by the first <br> consumer purchaser of the product. |
| Consumer and <br> Professional Two-Way <br> Radio Accessories. | Ninety (90) days from the date of <br> purchase by the first consumer purchaser <br> of the product. |
| Products and <br> Accessories that are <br> Repaired or Replaced. | The balance of the original warranty <br> or for ninety (90) days from the date <br> returned to the consumer, whichever is <br> longer. |

## Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.
Batteries. Only batteries whose fully charged capacity falls below $80 \%$ of their rated capacity and batteries that leak are covered by this limited warranty.
Abuse \& Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.
Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.
Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.
Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

## Software

| Products Covered | Length of Coverage |
| :--- | :--- |
| Software. Applies only to physical <br> defects in the media that embodies the <br> copy of the software (e.g. CD-ROM, or <br> floppy disk). | Ninety (90) days from the <br> date of purchase. |

## Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.
Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

## Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

## What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

## How to Obtain Warranty Service or Other Information

| USA | Phones |
| :--- | :--- |
|  | $1-800-331-6456$ |
|  | Pagers |
|  | $1-800-548-9954$ |
|  | Two-Way Radios and Messaging Devices |
|  | $1-800-353-2729$ |
| Canada | All Products |
|  | $1-800-461-4575$ |
| TTY | $1-888-390-6456$ |
| For Accessories and Software, please call the telephone number <br> designated above for the product with which they are used. |  |

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

## What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.
Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the
exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

## Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.
Source: WHO Fact Sheet 193
Further information: http://www.who.int./peh-emf

## Product Registration

## Online Product Registration:

http://www.motorola.com/warranty
Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.
Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

## Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

## Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your wireless phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.
The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life wireless devices.

As a wireless phone user, you have an important role in ensuring that this phone is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at http://promo.motorola.com/recycle/phones/whyrecycle.html

## Wireless Phone Safety Tips

## Drive Safe, Call Smart ${ }^{\text {SM }}$

Check the laws and regulations on the use of wireless phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Contact www.motorola.com/callsmart for more information.
Your wireless phone lets you communicate by voice and data-almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your wireless phone while driving, remember the following tips:

- Get to know your Motorola wireless phone and its features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
- When available, use a handsfree device. If possible, add an additional layer of convenience to your wireless phone with one of the many Motorola Original ${ }^{\text {IM }}$ handsfree accessories available today.
- Position your wireless phone within easy reach. Be able to access your wireless phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or going through your address book
takes attention away from your primary responsibility—driving safely.
- Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- Use your wireless phone to call for help. Dial 9-1-1 or other local emergency number in the case of fire, traffic accident, or medical emergencies. ${ }^{1}$
- Use your wireless phone to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 9-1-1 or other local emergency number, as you would want others to do for you.
- Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number. ${ }^{1}$

1. Wherever wireless phone service is available.
