

# How to upgrade the Samsung Galaxy SPICA i5700 mobile phone to Android 2.1 operating system

## **Required:**

- Computer with the Microsoft Windows operating system (Windows XP, Windows Vista or Windows 7), internet access and available USB port. Minimum system requirements are 1 GHz Pentium III CPU, 512 MB RAM, 500 MB free hard drive space, and 1024x768 video resolution.
- USB data cable

## **Before starting:**

- Fully charge the phone battery.
- On the phone, select Settings > SD card & phone storage and deselect Mass storage only (if necessary, click the selection box to remove green check mark).
- Back up all data you want to retain to the PC using Microsoft ActiveSync or Windows Mobile Device Center software.

#### WARNING

Updating the phone's operating system will reset the phone to the factory default settings and erase all data and applications saved to the phone. Files protected by digital rights management (DRM) may be deleted unless your ownership rights have been backed up. Samsung Electronics Canada assumes no responsibility or liability for the loss of data or applications resulting from this upgrade.

### **Upgrade procedure:**

- 1. Download the Samsung Kies mini software package version **setup\_1.0.0.10063\_8.exe** from Web site www.samsung .ca and save it to the computer.
- 2. Double-click the file to start the software installation process.

NOTE: The setup file checks for a previous version of Kies/Kies mini on the computer and, if found, removes the older version. If this occurs, restart the installation process by double-clicking the file again.

3. Select Country > Canada, Language > English and click Next.

Kies mini - InstallShield Wizard		
Select Country and Language		
Country	Language	
Canada France Germany Greece Ireland Italy Netherlands Portugal Spain United Kingdom United States	Dutch English (United Kingdom) English (United States) French (Canada) French (France) German Greek Italian Portuguese (Portugal) Spanish Turkish	
InstallShield		
	Next > Cancel	

4. View the license agreement and click the check box to accept the terms of the agreement. If necessary, change the default location to save the program files (click **Browse** and navigate to the required location). Click **Next**. The Installation Wizard installs and configures the software on your computer.

Kies mini - InstallShield Wizard
Destination folder and License agreement
Destination Folder
C:\Program Files (x86)\Samsung\KiesMini\ Browse
License agreement
Samsung PC Studio S/W for Samsung mobile phones
IMPORTANT: READ CAREFULLY BEFORE INSTALLING, DOWNLOADING, OR USING THE SOFTWARE
SAMSUNG ELECTRONICS CO. LTD. END-USER SOFTWARE AGREEMENT
This Software Agreement ("The Agreement") is between You (either an individual or an entitu), the End User 💌
accept the terms of the license agreement
InstallShield
< <u>B</u> ack <u>Next</u> Cancel

5. Select Launch Kies mini and click Finish to complete the installation and start the program (you can also double-click the Samsung Kies mini desktop icon or select Samsung Kies mini from the Start menu to start the program at any time).

Kies mini - InstallShield Wizard	
	InstallShield Wizard Complete
	Setup has finished installing Kies mini
	☑ <u>Launch Kies min</u>
	< Back Finish Cancel

6. When the instruction "**Please connect your mobile**" appears, turn on your phone and connect it to the PC using the supplied USB connection cable.



7. When the upgrade screen appears, click **Mobile Phone Upgrade**.

Menu 🔻		Kies mini	
GT-15700R Firmware Version : Upgrade available Firmware upgrade : 2010-06-23			
Mobile Phone Upgrade	er l	Mobile Phone Upgrade	o it can

8. When the upgrade confirmation screen appears, carefully read the warning information, click the check box to confirm that you understand the requirements, then click **Upgrade** to start the upgrade process.

	Kies mini	
Mobile Phone Upgrade		
Version Information		
Current version I5700UXJA8/I5700UXJA8	) > (	Upgrade version I5700UXJF5/I5700UXJF5 2010-06-23 View detailed information
Warning		
Please read the following information carefully before proceeding.		
1. Do not disconnect the USB cable from the mobile phone while upgrade is in progress.		
$\mathbf{V}$ I've read and understand the preceding information. Do not disconnect the mobile phone from PC.		
	Upgrade	Cancel

The Kies software downloads the appropriate upgrade for your phone from the Internet.

Kies mini	
Mobile Phone Upgrade	
Download	
A new firmware version is being downloaded from the Please wait.	e Web.
	7 %
Do not disconnect the mobile phone from PC.	
Upgrade	Cancel

The upgrade software is automatically installed on your phone.

	Kies mini	
Mobile Phone Upgrade		
Upgrade		
Firmware is being upgraded. Please wait.		
		94 %
Do not disconnect the mobile phon	e from PC.	
	Upgrade	Cancel

An upgrade typically takes 10 to 30 minutes, but may take longer depending on the speed of your network connection and whether other software is running on the PC at the same time.

#### WARNING

Do not disconnect the USB cable, switch off the phone, place a call or answer an incoming call, or press buttons and access menus while the upgrade procedure is being performed or your phone may cease to work correctly.

If the upgrade is disrupted or an error occurs during the procedure, click the link [**There is a record of Mobile Phone Upgrade failure**] that appears at the bottom of the screen and follow the instructions provided to switch the phone to recovery mode. If the emergency recovery procedure fails to recover your phone, please visit an authorized Samsung Electronics service centre for assistance.

9. When the upgrade confirmation screen appears, your phone has been successfully upgraded. Click **OK** to close the program.

	Kies mini	
Mobile Phone Upgrade		
Result		
GT-I5700R has been upgraded.		
	OK N	

To confirm the success of this update, on the phone's idle screen select Phone and enter
\*#1234# on the keypad. The version screen should indicate the following:

PDA : i5700UXJF5 PHONE : i5700UXJF5 CSC : i5700UXJF3

## **Troubleshooting:**

If there is a problem with the upgrade, the following screen will appear.

Kies mini	
Mobile Phone Upgrade	
Result	
GT-IS700R could not be upgraded.	
1. Detach and reattach the mobile phone's battery.	
2. Reboot the mobile phone, and then try the upgrade again.	
* If the Mobile phone fails to reboot, please use "mobile phone emergency recovery".	
OK Emergency Reco	very

To troubleshoot the problem:

- 1. Disconnect the phone from the computer.
- 2. Remove the battery from the phone for a few seconds, reinsert the battery and power on the phone.
- 3. If the phone starts OK, repeat the upgrade procedure starting at step 6.

If the phone does not start, click Emergency Recovery on the message screen and follow the onscreen instructions for restoring phone operation.